

Chabot College
Student Survey Results
Comparison of Similar Items in biannual fall surveys: 1995-2013

Satisfaction with College Experiences		Percent who are Satisfied or Very Satisfied	Percentage of those responding					
			Very Dis-satisfied	Dis-satisfied	Neutral*/ Not Sure	Satisfied	Very Satisfied	
Overall Experiences								
Overall experience at Chabot College	Fall 1995	70%	1%	5%	24%	59%	11%	
	Fall 1997	79%	1%	5%	16%	61%	18%	
	Fall 1999	80%	1%	4%	14%	65%	15%	
	Fall 2001	85%	1%	4%	10%	66%	19%	
	Fall 2003	68%	1%	3%	27%	52%	17%	
	Fall 2005	79%	2%	3%	16%	61%	18%	
	Fall 2007	78%	1%	3%	17%	60%	18%	
	Fall 2009	78%	1%	4%	18%	57%	21%	
	Fall 2011	78%	1%	3%	19%	60%	18%	
	Fall 2013	81%	1%	2%	16%	60%	21%	
Overall experience with instructors	Fall 1995	67%	2%	7%	25%	52%	15%	
	Fall 1997	81%	0%	7%	11%	60%	21%	
	Fall 1999	78%	1%	7%	15%	60%	17%	
	Fall 2001	80%	1%	8%	12%	60%	19%	
	Fall 2003	71%	1%	5%	23%	48%	23%	
	Fall 2005	78%	1%	3%	18%	58%	20%	
	Fall 2007	81%	1%	4%	14%	55%	26%	
	Fall 2009	81%	1%	4%	14%	55%	26%	
	Fall 2011	81%	1%	3%	15%	56%	26%	
	Fall 2013	84%	1%	2%	13%	56%	28%	
Overall experience with counselors " " " " " " " " " "	Fall 1995	49%	7%	16%	28%	36%	13%	
	Fall 1997	54%	6%	11%	29%	38%	16%	
	Fall 1999	51%	5%	13%	32%	37%	14%	
	Fall 2001	56%	6%	16%	22%	42%	14%	
	Fall 2003	42%	5%	16%	36%	30%	13%	
	Fall 2005	52%	5%	11%	32%	36%	16%	
	Fall 2007	53%	5%	11%	31%	38%	16%	
	Fall 2009	50%	6%	13%	31%	34%	16%	
	Fall 2011	53%	6%	11%	30%	36%	17%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Satisfaction with College Experiences (continued)		Percent who are Satisfied or Very Satisfied	Percentage of those responding				
			Very Dissatisfied	Dissatisfied	Neutral*/ Not Sure	Satisfied	Very Satisfied
Overall experience with admission and records staff	Fall 1997	64%	3%	9%	24%	53%	11%
	Fall 1999	64%	2%	8%	26%	55%	9%
	Fall 2001	70%	3%	10%	17%	58%	12%
	Fall 2003	51%	3%	9%	36%	40%	11%
	Fall 2005	60%	2%	7%	31%	47%	13%
	Fall 2007	62%	2%	6%	30%	47%	15%
	Fall 2009	59%	2%	7%	31%	45%	14%
	Fall 2011	59%	2%	7%	31%	45%	15%
Overall experience with other college staff	Fall 1995	54%	2%	5%	38%	46%	8%
	Fall 1997	58%	2%	4%	37%	49%	9%
	Fall 1999	57%	1%	3%	39%	50%	8%
	Fall 2001	69%	2%	5%	24%	59%	10%
	Fall 2003	51%	1%	4%	44%	42%	9%
	Fall 2005	59%	1%	3%	37%	49%	10%
	Fall 2007	64%	2%	3%	32%	51%	13%
	Fall 2009	60%	1%	3%	36%	46%	14%
	Fall 2011	59%	1%	4%	36%	45%	14%
Fall 2013	65%	1%	5%	30%	48%	17%	
Progress towards my educational goal	Fall 1995						
	Fall 1997						
	Fall 1999						
	Fall 2001						
	Fall 2003						
	Fall 2005						
	Fall 2007						
	Fall 2009						
Fall 2011							
Fall 2013	70%	2%	7%	22%	49%	20%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Satisfaction with College Experiences (continued)		Percent who are Satisfied or Very Satisfied	Percentage of those responding					
			Very Dissatisfied	Dissatisfied	Neutral*/ Not Sure	Satisfied	Very Satisfied	
Overall Experiences								
Preparation for transfer to four-year college or university	Fall 1995	49%	2%	7%	26%	56%	9%	
	Fall 1997	47%	3%	10%	40%	36%	11%	
	Fall 1999	47%	4%	9%	40%	40%	7%	
	Fall 2001	60%	2%	11%	27%	48%	12%	
	Fall 2003	43%	4%	13%	40%	33%	10%	
	Fall 2005	49%	4%	12%	35%	38%	11%	
	Fall 2007	58%	2%	9%	31%	45%	13%	
	Fall 2009	53%	3%	12%	32%	39%	14%	
	Fall 2011	54%	3%	10%	32%	41%	13%	
	Fall 2013	56%	3%	9%	32%	42%	14%	
Preparation for obtaining employment in my field of study	Fall 1995	42%	4%	14%	33%	41%	8%	
	Fall 1997	43%	3%	10%	44%	30%	12%	
	Fall 1999	39%	3%	8%	50%	31%	8%	
	Fall 2001	47%	4%	13%	36%	34%	13%	
	Fall 2003	40%	5%	10%	45%	28%	12%	
	Fall 2005	41%	4%	11%	43%	30%	11%	
	Fall 2007	48%	3%	8%	41%	34%	14%	
	Fall 2009	42%	4%	11%	43%	30%	12%	
	Fall 2011	42%	3%	11%	44%	30%	12%	
	Fall 2013	48%	3%	9%	40%	32%	15%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Satisfaction with College Facilities		Percent who are Satisfied or Very Satisfied	Percentage of those responding					
			Very Dis-satisfied	Dis-satisfied	Neutral*/ Not Sure	Satisfied	Very Satisfied	
College Physical Facilities								
Classroom (lecture) facilities	Fall 1995	55%	3%	12%	30%	49%	6%	
	Fall 1997	75%	2%	13%	10%	62%	12%	
	Fall 1999	76%	2%	12%	9%	68%	8%	
	Fall 2001	73%	3%	12%	12%	62%	11%	
	Fall 2003	56%	2%	11%	31%	45%	11%	
	Fall 2005	65%	2%	11%	22%	54%	10%	
	Fall 2007	63%	2%	11%	24%	51%	12%	
	Fall 2009	70%	2%	9%	19%	53%	17%	
	Fall 2011	77%	1%	6%	16%	58%	19%	
	Fall 2013	75%	1%	4%	19%	56%	19%	
Science laboratories (biology, chemistry, geology, physics)	Fall 1995	48%	4%	11%	37%	43%	5%	
	Fall 1997	47%	2%	6%	45%	39%	8%	
	Fall 1999	53%	2%	8%	38%	44%	9%	
	Fall 2001	56%	2%	7%	35%	46%	10%	
	Fall 2003	51%	3%	9%	38%	41%	10%	
	Fall 2005	54%	2%	8%	37%	42%	12%	
	Fall 2007	54%	3%	7%	35%	42%	12%	
	Fall 2009	58%	2%	5%	35%	43%	14%	
	Fall 2011	59%	1%	6%	34%	45%	14%	
	Fall 2013	45%	2%	4%	49%	32%	13%	
Science Labs: Bldg 2100 (Biology, Anatomy, Physio, Micro) - the older building	Fall 2013	57%	2%	2%	38%	37%	20%	
Science Labs: Bldgs. 3900/1800 (Chemistry, Physics, Comp Sci) the newer buildings	Fall 2013	57%	2%	2%	38%	37%	20%	
Technology laboratories (auto, electronics, drafting, welding)	Fall 1995	46%	4%	10%	41%	38%	8%	
	Fall 1997	38%	1%	3%	57%	25%	14%	
	Fall 1999	35%	1%	4%	60%	29%	6%	
	Fall 2001	49%	2%	4%	45%	39%	11%	
	Fall 2003	46%	2%	7%	44%	33%	14%	
	Fall 2005	49%	2%	5%	44%	35%	14%	
	Fall 2007	52%	3%	4%	41%	37%	15%	
	Fall 2009	51%	2%	4%	43%	32%	19%	
	Fall 2011	55%	2%	4%	39%	36%	19%	
	Fall 2013	49%	1%	3%	46%	30%	19%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Satisfaction with College Facilities (continued)		Percent who are Satisfied or Very Satisfied	Percentage of those responding					
			Very Dissatisfied	Dissatisfied	Neutral*/ Not Sure	Satisfied	Very Satisfied	
College Physical Facilities								
Computer laboratories in library and departments	Fall 1995	56%	7%	10%	27%	48%	8%	
	Fall 1997	62%	5%	12%	20%	49%	14%	
	Fall 1999	64%	2%	11%	23%	53%	11%	
	Fall 2001	73%	2%	6%	19%	60%	13%	
	Fall 2003	71%	1%	6%	22%	48%	22%	
	Fall 2005	80%	2%	3%	16%	52%	27%	
	Fall 2007	75%	2%	5%	18%	51%	24%	
	Fall 2009	72%	2%	6%	20%	51%	21%	
	Fall 2011	71%	2%	7%	19%	50%	22%	
	Fall 2013	78%	1%	4%	17%	53%	25%	
Availability/working order of equipment in labs " " " " " " " " " " " " " "	Fall 1995	46%	6%	13%	35%	40%	6%	
	Fall 1997	47%	4%	12%	37%	40%	7%	
	Fall 1999	55%	1%	10%	34%	47%	8%	
	Fall 2001	61%	2%	8%	28%	49%	12%	
	Fall 2003	62%	1%	6%	30%	49%	13%	
	Fall 2005	69%	2%	7%	22%	52%	16%	
	Fall 2007	66%	3%	6%	25%	48%	17%	
	Fall 2009	64%	2%	7%	27%	47%	17%	
	Fall 2011	64%	2%	9%	26%	47%	16%	
	Fall 2013	71%	1%	4%	24%	50%	21%	
Availability/working order of equipment in all labs Art/music/theatre/drama facilities " " " " " " " " " " " " " "	Fall 1995	50%	3%	8%	39%	43%	7%	
	Fall 1997	47%	1%	5%	47%	37%	11%	
	Fall 1999	42%	1%	4%	52%	35%	8%	
	Fall 2001	55%	2%	5%	39%	43%	12%	
	Fall 2003	55%	2%	5%	38%	39%	16%	
	Fall 2005	66%	2%	4%	29%	47%	18%	
	Fall 2007	67%	2%	4%	26%	49%	19%	
	Fall 2009	68%	2%	3%	28%	46%	21%	
	Fall 2011	67%	1%	5%	27%	43%	25%	
	Fall 2013	69%	1%	2%	28%	43%	25%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Satisfaction with College Facilities (continued)		Percent who are Satisfied or Very Satisfied	Percentage of those responding					
			Very Dis-satisfied	Dis-satisfied	Neutral*/ Not Sure	Satisfied	Very Satisfied	
College Physical Facilities								
Learning Resources Center/Library	Fall 1997	70%	3%	7%	20%	58%	13%	
" "	Fall 1999	64%	3%	11%	21%	56%	8%	
" "	Fall 2001	79%	2%	4%	15%	63%	16%	
" "	Fall 2003	67%	2%	4%	27%	47%	21%	
" "	Fall 2005	77%	1%	4%	18%	55%	22%	
" "	Fall 2007	77%	2%	4%	16%	55%	22%	
" "	Fall 2009	78%	2%	4%	16%	52%	26%	
	Fall 2011	78%	2%	5%	15%	53%	25%	
Library	Fall 2013	77%	2%	5%	17%	50%	26%	
Physical Education facilities	Fall 1995	64%	2%	6%	28%	50%	13%	
	Fall 1997	65%	1%	6%	28%	48%	17%	
	Fall 1999	63%	2%	5%	30%	50%	14%	
	Fall 2001	64%	2%	5%	29%	47%	17%	
	Fall 2003	64%	2%	5%	29%	42%	22%	
	Fall 2005	71%	1%	5%	23%	49%	23%	
	Fall 2007	68%	3%	5%	24%	47%	21%	
	Fall 2009	68%	1%	5%	26%	43%	25%	
	Fall 2011	68%	2%	4%	26%	45%	23%	
Physical Education and Athletics facilities	Fall 2013	71%	1%	3%	24%	40%	31%	
Cafeteria	Fall 1995	51%	8%	14%	27%	44%	7%	
	Fall 1997	63%	5%	13%	19%	53%	9%	
	Fall 1999	66%	3%	12%	19%	58%	8%	
	Fall 2001	72%	3%	9%	16%	61%	12%	
	Fall 2003	54%	4%	9%	33%	42%	12%	
	Fall 2005	62%	4%	11%	23%	48%	15%	
	Fall 2007	59%	5%	11%	25%	47%	13%	
	Fall 2009	63%	3%	9%	25%	46%	17%	
	Fall 2011	61%	4%	10%	26%	45%	16%	
	Fall 2013	56%	5%	10%	29%	39%	17%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Satisfaction with College Facilities (continued)		Percent who are Satisfied or Very Satisfied	Percentage of those responding					
			Very Dis-satisfied	Dis-satisfied	Neutral*/Not Sure	Satisfied	Very Satisfied	
College Physical Facilities								
Bookstore	Fall 1995	59%	6%	12%	23%	50%	10%	
	Fall 1997	85%	2%	6%	6%	58%	27%	
	Fall 1999	80%	4%	8%	8%	63%	17%	
	Fall 2003	66%	4%	8%	22%	47%	19%	
	Fall 2005	69%	5%	10%	17%	51%	17%	
	Fall 2007	71%	5%	7%	17%	52%	19%	
	Fall 2009	71%	3%	8%	19%	49%	22%	
	Fall 2011	71%	4%	7%	18%	51%	20%	
Parking facilities	Fall 2001	52%	17%	20%	11%	43%	9%	
	Fall 2003	29%	25%	23%	24%	23%	6%	
	Fall 2005	37%	19%	24%	21%	30%	6%	
	Fall 2007	42%	15%	20%	22%	35%	7%	
	Fall 2009	50%	12%	17%	21%	36%	14%	
	Fall 2011	46%	14%	19%	21%	33%	13%	
	Fall 2013	48%	11%	18%	23%	35%	13%	
Maintenance/cleanliness of buildings	Fall 1995	64%	4%	8%	24%	53%	11%	
Maintenance/cleanliness of grounds	Fall 1995	64%	4%	7%	26%	53%	11%	
Maintenance/cleanliness of buildings and grounds	Fall 1997	78%	2%	7%	13%	62%	16%	
" "	Fall 1999	76%	3%	7%	14%	61%	14%	
" "	Fall 2001	76%	4%	9%	11%	62%	14%	
" "	Fall 2003	57%	3%	8%	31%	42%	15%	
" "	Fall 2005	57%	5%	13%	25%	45%	12%	
" "	Fall 2007	60%	6%	11%	22%	48%	12%	
" "	Fall 2009	64%	4%	9%	23%	47%	18%	
" "	Fall 2011	65%	4%	8%	23%	47%	18%	
" "	Fall 2013	65%	4%	8%	23%	46%	20%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Experience and Satisfaction with Student Services and Programs	Of those who used service, percentage who found it helpful or very helpful/were satisfied or very satisfied**			Percent of all		Percentage of those who used service**		
	Percentage who used the service	Never Heard of it	Heard of, Never Used	Never	Heard of,	Not Helpful/ Satisfied	Helpful/ Satisfied	Very Helpful/ Satisfied
				Heard of it	Never Used			
Admissions and Registration	Fall 1997	95%	90%	1%	3%	10%	72%	18%
	Fall 1999	94%	93%	1%	5%	7%	77%	16%
	Fall 2001	91%	87%	2%	7%	13%	75%	12%
	Fall 2003	86%	85%	2%	12%	15%	73%	11%
	Fall 2005	83%	90%	2%	14%	10%	78%	12%
	Fall 2009	84%	89%	2%	14%	11%	76%	14%
	Fall 2011	82%	88%	2%	16%	12%	74%	14%
	Fall 2013	83%	87%	2%	15%	13%	71%	17%
Orientation sessions	Fall 1997	54%	81%	6%	40%	19%	65%	16%
	Fall 1999	55%	80%	7%	38%	20%	66%	14%
	Fall 2001	52%	86%	7%	42%	14%	73%	13%
	Fall 2003	44%	83%	14%	42%	17%	76%	7%
	Fall 2005	49%	89%	11%	40%	11%	79%	10%
	Fall 2007	51%	89%	12%	36%	11%	75%	13%
	Fall 2009	47%	86%	14%	40%	14%	73%	13%
	Fall 2011	54%	86%	11%	35%	14%	72%	14%
Assessment Testing Center	Fall 1995	56%	74%	14%	31%	14%	36%	5%
	Fall 1997	66%	80%	6%	27%	20%	67%	13%
	Fall 1999	68%	82%	6%	26%	18%	70%	11%
	Fall 2001	66%	83%	6%	28%	17%	74%	9%
	Fall 2003	62%	82%	7%	31%	18%	73%	9%
	Fall 2005	65%	87%	7%	27%	13%	76%	11%
	Fall 2007	69%	86%	5%	25%	14%	72%	13%
	Fall 2009	66%	88%	7%	27%	12%	74%	14%
	Fall 2011	70%	89%	5%	25%	11%	75%	15%
Fall 2013	72%	90%	4%	23%	10%	73%	17%	
Counseling	Fall 1997	77%	79%	2%	21%	21%	53%	26%
	Fall 1999	78%	78%	1%	21%	22%	56%	22%
	Fall 2001	78%	70%	2%	20%	30%	56%	14%
	Fall 2003	69%	69%	3%	29%	31%	55%	14%
	Fall 2005	74%	75%	2%	25%	25%	59%	15%
	Fall 2007	74%	75%	1%	24%	25%	57%	19%
	Fall 2009	74%	73%	1%	25%	27%	56%	17%
	Fall 2011	71%	75%	2%	27%	25%	56%	19%
Fall 2013	71%	69%	3%	26%	31%	50%	19%	
Counseling Appointments								

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2013.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Experience and Satisfaction with Student Services and Programs (continued)	Of those who used service, percentage who found it helpful or very helpful/were satisfied or very satisfied**			Percent of all		Percentage of those who used service**		
				Never	Heard of,	Not	Helpful/	Very
				Heard of it	Never Used			
Front Desk Counseling (quick questions)	Fall 2013	70%	80%	5%	25%	20%	60%	20%
Financial Aid Office	Fall 1995	47%	80%	4%	50%	10%	22%	15%
	Fall 1997	42%	85%	3%	55%	15%	44%	41%
	Fall 1999	44%	79%	2%	54%	21%	55%	24%
	Fall 2001	42%	77%	4%	54%	23%	59%	18%
	Fall 2003	41%	75%	4%	55%	25%	59%	16%
	Fall 2005	47%	78%	3%	50%	22%	60%	19%
	Fall 2007	47%	81%	2%	51%	19%	57%	25%
	Fall 2009	55%	79%	2%	43%	21%	57%	22%
	Fall 2011	64%	74%	2%	34%	26%	55%	19%
	Fall 2013	68%	78%	2%	30%	22%	57%	21%
	Percentage who used the service					Satisfied	Satisfied	Satisfied
Transfer Center	Fall 1995	37%	72%	15%	48%	10%	21%	5%
Career Center	Fall 1995	40%	76%	12%	48%	10%	24%	6%
Transfer/Career Center	Fall 1997	33%	87%	10%	58%	13%	60%	27%
" "	Fall 1999	30%	82%	13%	57%	18%	65%	16%
" "	Fall 2001	30%	81%	11%	58%	19%	67%	14%
" "	Fall 2003	10%	78%	18%	72%	22%	52%	26%
" "	Fall 2005	27%	82%	8%	65%	18%	67%	15%
Transfer, Employment, and Career Services Center	Fall 2007	23%	79%	13%	63%	21%	58%	20%
Transfer, Employment, and Career Services Center (TECS)	Fall 2009	22%	76%	19%	58%	24%	62%	14%
Transfer, Employment, and Career Services Center (TECS)	Fall 2011	27%	82%	19%	54%	18%	65%	17%
Career and Transfer Center	Fall 2013	30%	83%	12%	59%	17%	65%	18%
Student Employment Services (on-campus jobs)	Fall 1999	17%	72%	17%	66%	28%	58%	14%
	Fall 2001	19%	78%	14%	67%	22%	62%	16%
Employment and Career Services Center (on & off-campus jobs)	Fall 2003	17%	69%	24%	59%	31%	54%	15%
Employment and Career Services Center (on & off-campus jobs)	Fall 2005	20%	77%	18%	62%	23%	63%	14%
Workforce Service Center (off-campus jobs/careers)	Fall 1997	14%	82%	33%	52%	18%	58%	24%
	Fall 1999	14%	79%	35%	51%	21%	62%	17%
Employment and Career Services Center (off-campus jobs/careers)	Fall 2001	19%	82%	19%	62%	18%	65%	17%

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2013.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Experience and Satisfaction with Student Services and Programs (continued)	Of those who used service, percentage who found it helpful or very helpful/were satisfied or very satisfied**			Percent of all		Percentage of those who used service**		
				Never	Heard of,	Not	Helpful/	Very
				Heard of it	Never Used			
Tutorial Center	Fall 1995	37%	76%	11%	53%	9%	21%	7%
" "	Fall 1997	27%	87%	12%	62%	13%	60%	27%
" "	Fall 1999	25%	87%	13%	62%	13%	68%	18%
" "	Fall 2001	28%	77%	10%	62%	23%	64%	13%
" "	Fall 2003	17%	76%	25%	58%	24%	59%	17%
" "	Fall 2005	21%	78%	21%	58%	22%	63%	15%
Peer Academic Tutoring Help or PATH (formerly Tutorials) Bldg 2300	Fall 2007	20%	82%	28%	52%	18%	58%	25%
Peer Academic Tutoring Help (PATH) Bldg 2300	Fall 2009	24%	86%	21%	54%	14%	64%	22%
	Fall 2011	27%	87%	22%	51%	13%	59%	28%
Tutoring (Peer Academic Tutoring Help) Bldg 2300	Fall 2013	31%	86%	10%	59%	14%	62%	25%
Student computers in library	Fall 1995	54%	81%	7%	39%	10%	32%	11%
" "	Fall 1997	50%	89%	6%	45%	11%	62%	27%
" "	Fall 1999	54%	90%	4%	42%	10%	66%	24%
" "	Fall 2001	56%	85%	6%	38%	15%	71%	14%
" "	Fall 2003	59%	87%	6%	35%	13%	66%	21%
" "	Fall 2005	69%	92%	4%	27%	8%	68%	24%
Student computer lab in Library Mezzanine	Fall 2007	50%	88%	15%	35%	12%	68%	20%
Student computer lab in Library Mezzanine	Fall 2009	51%	89%	16%	32%	11%	70%	19%
	Fall 2011	51%	86%	17%	32%	14%	70%	16%
Student computer labs in departments	Fall 1995	54%	80%	12%	35%	11%	30%	13%
" "	Fall 1997	48%	89%	9%	43%	11%	60%	29%
" "	Fall 1999	54%	90%	4%	42%	10%	66%	24%
" "	Fall 2001	43%	85%	10%	47%	15%	71%	13%
" "	Fall 2003	41%	86%	17%	43%	14%	68%	18%
Student computer labs in other departments	Fall 2005	52%	92%	11%	37%	8%	68%	23%
" "	Fall 2007	43%	89%	19%	38%	11%	69%	20%
Student computer labs in other departments	Fall 2009	43%	90%	18%	39%	10%	71%	19%
Student computer labs in other departments	Fall 2011	44%	89%	19%	37%	11%	71%	18%

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2013.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Experience and Satisfaction with Student Services and Programs (continued)	Of those who used service, percentage who found it helpful or very helpful/were satisfied or very satisfied**			Percent of all		Percentage of those who used service**		
	Percentage who used the service			Never Heard of it	Heard of, Never Used	Not Helpful/Satisfied	Helpful/Satisfied	Very Helpful/Satisfied
Student Services Computer Center in Bldg. 2300	Fall 1995	32%	80%	29%	39%	6%	19%	7%
Student Services Computer Center in Bldg. 2300	Fall 1997	22%	90%	31%	47%	10%	66%	23%
Student Online Services Center in Bldg. 100	Fall 1999	30%	91%	20%	50%	9%	69%	22%
" "	Fall 2001	37%	91%	15%	49%	9%	76%	15%
" "	Fall 2003	59%	87%	6%	35%	13%	66%	21%
" "	Fall 2005	34%	89%	20%	46%	11%	74%	14%
Student Online Services in Bldg. 100	Fall 2007	40%	91%	18%	42%	9%	69%	21%
Student Online Services in Bldg. 100	Fall 2009	35%	91%	20%	45%	9%	72%	19%
Student Online Services in Bldg. 700	Fall 2011	47%	92%	15%	37%	8%	70%	22%
Student Online Services in Bldg. 700	Fall 2013	51%	90%	10%	39%	10%	68%	22%
WRAC Center, Library Mezzanine Rm 354	Fall 2011	40%	90%	22%	38%	10%	72%	18%
WRAC Center, Library Mezzanine Rm 354	Fall 2013	31%	89%	11%	58%	11%	65%	24%
Math Lab, Rm 3906B	Fall 2011	36%	87%	20%	44%	13%	65%	22%
Math Lab, Rm 3906B	Fall 2013	32%	86%	18%	50%	14%	61%	25%
Communications Lab, Rm 802	Fall 2013	21%	86%	29%	50%	14%	59%	27%

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2013.

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Experience and Satisfaction with Student Services and Programs (continued)	Of those who used service, percentage who found it helpful or very helpful/were satisfied or very satisfied**			Percent of all		Percentage of those who used service**		
				Never	Heard of,	Not	Helpful/	Very
				Heard	Never			
				of it	Used	Helpful/	Helpful/	Helpful/
Disabled Students Programs and Services (DSPS)	Fall 1995	20%	78%	35%	46%	4%	11%	4%
" "	Fall 1997	13%	91%	27%	60%	9%	55%	36%
" "	Fall 1999	12%	89%	27%	61%	11%	56%	33%
" "	Fall 2001	14%	84%	23%	63%	16%	63%	22%
" "	Fall 2003	8%	76%	29%	62%	24%	58%	18%
" "	Fall 2005	14%	86%	23%	63%	14%	59%	27%
" "	Fall 2007	16%	86%	28%	55%	14%	58%	28%
" "	Fall 2009	16%	86%	27%	57%	14%	57%	29%
" "	Fall 2011	18%	89%	28%	54%	11%	63%	26%
" "	Fall 2013	19%	85%	26%	56%	15%	54%	32%

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2009.

Extended Opportunity Programs and Services (EOPS)	Fall 1995	23%	76%	37%	39%	6%	12%	5%
" "	Fall 1997	14%	89%	35%	51%	11%	47%	42%
" "	Fall 1999	13%	87%	35%	52%	13%	63%	24%
" "	Fall 2001	18%	83%	27%	55%	17%	63%	20%
" "	Fall 2003	12%	75%	32%	55%	25%	52%	23%
" "	Fall 2005	18%	80%	28%	54%	20%	53%	27%
Extended Opportunity Programs and Services (EOP&S)	Fall 2007	17%	84%	32%	50%	16%	58%	26%
Extended Opportunity Programs and Services (EOP&S)	Fall 2009	17%	82%	32%	52%	18%	59%	23%
Extended Opportunity Programs and Services (EOP&S)	Fall 2011	18%	82%	31%	51%	18%	59%	23%
Extended Opportunity Programs and Services (EOPS)	Fall 2013	18%	82%	32%	50%	18%	53%	29%
PACE	Fall 1995	17%	77%	49%	34%	4%	10%	4%
PACE Program for Working Adults	Fall 1997	12%	89%	33%	55%	11%	50%	39%
" "	Fall 1999	10%	83%	26%	64%	17%	63%	20%
" "	Fall 2001	14%	86%	23%	63%	14%	63%	23%
" "	Fall 2003	10%	77%	29%	62%	23%	54%	23%
" "	Fall 2005	13%	78%	27%	60%	22%	55%	23%
" "	Fall 2007	16%	82%	28%	56%	18%	60%	22%
" "	Fall 2009	14%	89%	29%	57%	11%	67%	22%
" "	Fall 2011	18%	86%	29%	53%	14%	63%	23%
PACE Degree and Transfer Program for Working Adults	Fall 2013	16%	83%	32%	52%	17%	56%	27%

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2013.

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Experience and Satisfaction with Student Services and Programs (continued)	Of those who used service, percentage who found it helpful or very helpful/were satisfied or very satisfied**			Percent of all		Percentage of those who used service**		
				Never Heard of it	Heard of, Never Used	Not Helpful/Satisfied	Helpful/Satisfied	Very Helpful/Satisfied
	Percentage who used the service							
Intercollegiate Athletics	Fall 1995	30%	84%	24%	46%	5%	15%	9%
	Fall 1997	17%	86%	25%	57%	14%	48%	38%
	Fall 1999	19%	90%	24%	57%	10%	53%	37%
	Fall 2001	20%	87%	25%	55%	13%	58%	29%
	Fall 2003	13%	83%	29%	58%	17%	53%	30%
	Fall 2005	19%	83%	26%	55%	17%	59%	24%
	Fall 2007	23%	86%	27%	50%	14%	62%	25%
	Fall 2009	21%	87%	26%	52%	13%	61%	25%
	Fall 2011	24%	86%	26%	51%	14%	59%	27%
	Fall 2013	23%	88%	30%	46%	12%	58%	30%
Student Activities (i.e., Clubs, Intramural, Special Events)	Fall 1995	30%	75%	15%	54%	8%	18%	5%
" "	Fall 1997	22%	81%	12%	66%	19%	59%	21%
" "	Fall 1999	20%	87%	13%	67%	13%	68%	19%
Office of Student Life (Clubs, Activities, Events, Stud Gov)	Fall 2001	18%	82%	20%	62%	18%	69%	14%
" "	Fall 2003	11%	77%	28%	62%	23%	60%	17%
" "	Fall 2005	17%	78%	20%	63%	22%	62%	16%
Office of Student Life (Clubs, Activities, Events)	Fall 2007	18%	81%	21%	62%	19%	62%	18%
Office of Student Life (Clubs, Activities, Events)	Fall 2009	19%	85%	23%	59%	15%	67%	18%
Office of Student Life (Clubs, Activities, Events)	Fall 2011	26%	82%	19%	55%	18%	67%	14%
Office of Student Life (Clubs, Activities, Events)	Fall 2013	26%	82%	20%	54%	18%	59%	23%
Student Government	Fall 1995	28%	61%	17%	55%	11%	14%	3%
Student Government (ASCC)	Fall 1997	16%	67%	19%	65%	33%	51%	16%
	Fall 1999	16%	75%	17%	67%	25%	64%	11%
	Fall 2003	8%	75%	26%	66%	25%	63%	12%
	Fall 2005	13%	72%	20%	67%	28%	55%	17%
	Fall 2007	14%	81%	23%	62%	19%	65%	16%
Student Government (ASCC)	Fall 2009	15%	80%	26%	59%	20%	62%	18%
Student Government (ASCC)	Fall 2011	20%	80%	21%	58%	20%	66%	15%
Student Government (SSCC, formerly ASCC)	Fall 2013	21%	80%	23%	55%	20%	60%	20%
Student Health Center	Fall 2011	29%	88%	11%	60%	12%	65%	24%
Student Health Center	Fall 2013	31%	89%	11%	58%	11%	65%	24%

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2013.

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Experience and Satisfaction with Student Services and Programs (continued)		Of those who used service, percentage who found it helpful or very helpful/were satisfied or very satisfied**		Percent of all		Percentage of those who used service**		
				Never	Heard of,	Not Helpful/	Helpful/	Very Helpful/
				Heard of it	Never Used			
Veteran's Office	Fall 2013	14%	84%	36%	50%	16%	55%	29%
Children's Center	Fall 2011	16%	84%	21%	63%	16%	63%	21%
Children's Center	Fall 2013	16%	85%	23%	61%	15%	55%	31%
College Bookstore	Fall 1995	94%	82%	2%	4%	17%	55%	22%
	Fall 1997	94%	92%	1%	5%	8%	62%	30%
	Fall 1999	95%	91%	1%	4%	9%	67%	24%
	Fall 2001	92%	85%	1%	7%	15%	67%	17%
	Fall 2003	93%	84%	1%	6%	16%	68%	16%
	Fall 2005	93%	81%	1%	6%	19%	67%	15%
	Fall 2007	92%	83%	2%	6%	17%	65%	19%
	Fall 2009	93%	85%	1%	6%	15%	66%	19%
	Fall 2011	92%	85%	2%	7%	15%	67%	18%
	Fall 2013	89%	86%	1%	9%	14%	64%	22%
Food Services	Fall 1995	82%	65%	5%	13%	29%	44%	10%
	Fall 1997	76%	84%	2%	22%	16%	71%	12%
	Fall 1999	80%	87%	3%	18%	13%	74%	13%
	Fall 2001	76%	81%	3%	21%	19%	69%	12%
	Fall 2003	71%	78%	5%	24%	22%	69%	9%
	Fall 2005	76%	77%	4%	20%	23%	66%	12%
	Fall 2007	74%	73%	5%	20%	27%	62%	11%
	Fall 2009	76%	80%	4%	21%	20%	66%	13%
	Fall 2011	73%	80%	5%	22%	20%	66%	14%
	Fall 2013	70%	78%	5%	25%	22%	63%	15%
Security/Safety Services Campus Safety and Security	Fall 1995	64%	71%	5%	31%	19%	37%	8%
	Fall 1997	69%	79%	2%	29%	21%	60%	20%
	Fall 1999	64%	83%	2%	34%	17%	64%	19%
	Fall 2001	75%	86%	2%	23%	14%	72%	15%
	Fall 2003	64%	80%	4%	32%	20%	66%	14%
	Fall 2005	68%	79%	3%	29%	21%	66%	13%
	Fall 2007	76%	77%	3%	21%	23%	64%	13%
	Fall 2009	79%	84%	2%	19%	16%	68%	16%
	Fall 2011	77%	86%	3%	20%	14%	67%	18%
	Fall 2013	73%	86%	3%	24%	14%	68%	18%

** 'Helpful' used until 1999; 'Satisfied' used starting in 2001-2013.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Counseling		Percentage who agree or strongly agree	Percentage of those responding				
			Strongly Disagree	Disagree	Neutral*/Not Sure	Agree	Strongly Agree
Counselors helped me clarify my education goal.	Fall 2013	54%	9%	12%	25%	34%	20%
Counselors helped me clarify my career goal.	Fall 2013	46%	11%	13%	31%	28%	18%
Counselors gave me encouragement and support.	Fall 2013	51%	10%	11%	28%	30%	21%
Tutoring, Labs, & Library		Percentage who agree or strongly agree	Percentage of those responding				
			Strongly Disagree	Disagree	Neutral*/Not Sure	Agree	Strongly Agree
Sufficient tutoring resources are available for students in a variety of subjects	Fall 2013	53%	3%	6%	38%	39%	14%
To complete my class assignments, open computer labs on campus:							
have enough available computers	Fall 2013	55%	3%	10%	32%	41%	14%
have appropriate software for my classes	Fall 2013	57%	3%	7%	33%	43%	14%
have enough lab assistants to help me	Fall 2013	45%	4%	10%	42%	33%	12%
		Yes					
I have attended a library orientation session taught by Chabot College librarian	Fall 2013	22%					
If yes, the Library orientation adequately addressed my questions		73%	2%	4%	22%	63%	20%
I find the research information for my class assignments in	Fall 2013						
the Chabot College Library's collection (books, magazines, AV materials)		40%	9%	13%	39%	30%	9%
the Library's Internet Homepage		45%	7%	11%	37%	34%	11%
The Library is open when I need to use it.	Fall 2013	64%	4%	6%	25%	46%	18%

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Campus Climate		Percentage who agree or strongly agree	Percentage of those responding				
			Strongly Disagree	Disagree	Neutral*/ Not Sure	Agree	Strongly Agree
I am treated with respect by faculty, administrators, and other college staff.	Fall 1995	73%	2%	5%	21%	55%	18%
I am treated with respect by faculty and other college staff	Fall 1997	79%	1%	6%	14%	62%	17%
I am treated with respect by faculty and other college staff	Fall 1999	81%	1%	5%	13%	67%	14%
I am treated with respect by faculty, administrators, and other college staff.	Fall 2001	86%	1%	3%	10%	65%	21%
	Fall 2003	72%	1%	4%	23%	55%	17%
	Fall 2005	73%	1%	4%	22%	59%	14%
	Fall 2007	80%	1%	4%	15%	60%	20%
	Fall 2009	84%	1%	4%	10%	61%	23%
I am treated with respect by faculty, administrators, and other college staff.	Fall 2011	86%	1%	3%	11%	62%	24%
I am treated with respect by faculty, administrators, and other college staff.	Fall 2013	84%	1%	3%	12%	60%	24%
At Chabot, the general "campus climate" is one of respect for differences in :							
At Chabot, there is a general respect for differences in:							
At Chabot, the general "campus climate" is one of respect for differences in :							
race-ethnicity	Fall 1995	66%	3%	6%	25%	52%	14%
	Fall 1997	68%	2%	7%	23%	55%	12%
	Fall 1999	75%	1%	5%	19%	61%	13%
	Fall 2001	81%	1%	3%	15%	61%	20%
	Fall 2003	70%	2%	4%	24%	53%	17%
	Fall 2005	80%	1%	4%	15%	62%	18%
	Fall 2007	78%	2%	4%	16%	58%	20%
	Fall 2009	80%	1%	3%	16%	58%	22%
	Fall 2011	82%	1%	3%	14%	60%	22%
	Fall 2013	84%	1%	2%	12%	58%	27%
gender	Fall 1995	67%	2%	4%	27%	54%	13%
	Fall 1997	71%	1%	5%	23%	59%	12%
	Fall 1999	77%	1%	4%	19%	64%	12%
	Fall 2001	83%	1%	3%	14%	64%	19%
	Fall 2003	72%	1%	3%	24%	56%	17%
	Fall 2005	81%	1%	3%	15%	63%	18%
	Fall 2007	80%	1%	3%	15%	60%	20%
	Fall 2009	82%	1%	2%	15%	59%	23%
	Fall 2011	83%	1%	2%	14%	61%	22%
	Fall 2013	84%	1%	2%	13%	57%	37%

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Campus Climate (continued)		Percentage who agree or strongly agree	Percentage of those responding					
			Strongly Disagree	Disagree	Neutral*/ Not Sure	Agree	Strongly Agree	
At Chabot, the general "campus climate" is one of respect for differences in : At Chabot, there is a general respect for differences in: At Chabot, the general "campus climate" is one of respect for differences in :								
physical disability	Fall 1995	70%	2%	3%	25%	54%	16%	
	Fall 1997	67%	1%	5%	27%	53%	14%	
	Fall 1999	76%	1%	2%	21%	62%	14%	
	Fall 2001	81%	1%	2%	15%	60%	21%	
	Fall 2003	69%	1%	3%	27%	50%	20%	
	Fall 2005	79%	1%	2%	18%	59%	20%	
	Fall 2007	76%	1%	3%	19%	56%	20%	
	Fall 2009	80%	1%	2%	17%	57%	23%	
	Fall 2011	81%	1%	2%	16%	57%	24%	
	Fall 2013	84%	1%	2%	13%	55%	29%	
age	Fall 1995	71%	2%	3%	24%	56%	15%	
	Fall 1997	71%	1%	4%	23%	57%	14%	
	Fall 1999	78%	1%	4%	18%	65%	13%	
	Fall 2001	82%	1%	3%	14%	62%	20%	
	Fall 2003	71%	1%	3%	24%	54%	17%	
	Fall 2005	79%	1%	3%	17%	61%	18%	
	Fall 2007	80%	1%	3%	16%	60%	20%	
	Fall 2009	81%	1%	2%	15%	59%	23%	
	Fall 2011	83%	0%	2%	15%	60%	23%	
	Fall 2013	83%	1%	1%	14%	56%	27%	
sexual orientation	Fall 1995	59%	3%	7%	31%	48%	12%	
	Fall 1997	58%	1%	7%	34%	48%	10%	
	Fall 1999	62%	1%	4%	33%	51%	11%	
	Fall 2001	74%	1%	4%	21%	57%	17%	
	Fall 2003	64%	2%	4%	31%	48%	15%	
	Fall 2005	72%	1%	4%	23%	56%	16%	
	Fall 2007	73%	2%	4%	21%	56%	18%	
	Fall 2009	77%	1%	2%	20%	56%	21%	
	Fall 2011	79%	1%	2%	18%	58%	21%	
	Fall 2013	81%	1%	2%	16%	56%	26%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Campus Climate (continued)		Percentage who agree or strongly agree	Percentage of those responding					
			Strongly Disagree	Disagree	Neutral*/ Not Sure	Agree	Strongly Agree	
At Chabot, the general "campus climate" is one of respect for differences in : At Chabot, there is a general respect for differences in: At Chabot, the general "campus climate" is one of respect for differences in :								
native language	Fall 1995	63%	3%	6%	28%	50%	13%	
	Fall 1997	63%	2%	6%	29%	52%	11%	
	Fall 1999	69%	1%	4%	26%	57%	11%	
	Fall 2001	75%	1%	4%	20%	58%	18%	
	Fall 2003	64%	2%	4%	30%	49%	15%	
	Fall 2005	73%	1%	4%	22%	56%	17%	
	Fall 2007	72%	2%	3%	23%	56%	17%	
	Fall 2009	77%	1%	3%	19%	55%	21%	
	Fall 2011	78%	1%	3%	18%	57%	21%	
	Fall 2013	81%	1%	2%	16%	55%	26%	
religion	Fall 1995	59%	3%	5%	32%	47%	13%	
	Fall 1997	55%	2%	5%	39%	45%	10%	
	Fall 1999	66%	2%	3%	29%	56%	11%	
	Fall 2001	73%	1%	3%	22%	55%	18%	
	Fall 2003	63%	2%	3%	32%	47%	16%	
	Fall 2005	72%	1%	3%	23%	56%	16%	
	Fall 2007	72%	2%	3%	24%	55%	17%	
	Fall 2009	75%	2%	3%	20%	54%	21%	
	Fall 2011	76%	1%	3%	19%	56%	21%	
	Fall 2013	79%	1%	2%	17%	54%	25%	

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

NOTE: All percentages have a margin of error of 3 to 5 percent.

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Campus Climate (continued)		Percentage who agree or strongly agree	Percentage of those responding				
			Strongly Disagree	Disagree	Neutral*/Not Sure	Agree	Strongly Agree
			I feel welcome at Chabot.	Fall 1995	65%	2%	4%
	Fall 1997	79%	1%	4%	17%	65%	13%
	Fall 1999	77%	2%	4%	17%	64%	13%
	Fall 2001	85%	1%	3%	10%	64%	21%
	Fall 2003	66%	1%	4%	29%	54%	12%
	Fall 2005	73%	1%	4%	22%	59%	14%
	Fall 2007	73%	2%	5%	21%	59%	14%
	Fall 2009	74%	1%	4%	21%	58%	16%
	Fall 2011	71%	2%	6%	21%	54%	17%
	Fall 2013	76%	1%	2%	21%	58%	18%
My instructors have graded me fairly and without regard to race-ethnicity, cultural background, gender, sexual orientation, or other non-academic characteristics.	Fall 1995	77%	3%	4%	16%	45%	32%
My instructors have graded me fairly without regard to non-academic characteristics	Fall 1997	80%	2%	4%	14%	52%	29%
My instructors have graded me fairly without regard to non-academic characteristics	Fall 1999	79%	2%	4%	14%	56%	23%
No matter what my race-ethnicity, cultural background, gender, sexual orientation, or other non-academic characteristics, my instructors have graded me fairly	Fall 2001	83%	1%	5%	11%	51%	31%
Grading practices of instructors are fair.	Fall 2007	69%	2%	6%	23%	54%	15%
Grading practices of instructors are fair.	Fall 2013	73%	2%	4%	21%	55%	18%
Most instructors are willing to spend time outside of class to discuss issues with students.	Fall 1995	65%	3%	10%	22%	46%	19%
Most instructors are willing to spend time outside of class to discuss issues	Fall 1997	67%	3%	9%	22%	45%	21%
	Fall 1999	67%	2%	9%	23%	49%	17%
Most instructors are willing to spend time outside of class to discuss issues with students.	Fall 2001	67%	2%	9%	22%	49%	18%
Instructors are willing to spend time outside of class to discuss issues with students.	Fall 2007	66%	2%	7%	25%	50%	16%
Instructors are willing to spend time outside of class to discuss issues with students.	Fall 2013	70%	2%	6%	23%	50%	20%
Instructors have made special efforts to help me achieve.	Fall 1995	46%	3%	11%	39%	35%	11%
	Fall 1997	63%	3%	12%	22%	44%	19%
	Fall 1999	60%	3%	13%	25%	44%	16%
	Fall 2001	59%	2%	15%	24%	45%	13%
	Fall 2007	53%	3%	10%	34%	41%	12%
Instructors have made special efforts to help me achieve.	Fall 2013	58%	3%	8%	31%	41%	16%

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Campus Climate (continued)		Percentage who agree or strongly agree	Percentage of those responding				
			Strongly Disagree	Disagree	Neutral*/ Not Sure	Agree	Strongly Agree
I feel physically safe and secure on this campus. Overall, I feel safe at Chabot	Fall 1995	55%	6%	13%	26%	44%	11%
	Fall 1997	66%	2%	8%	23%	57%	9%
	Fall 1999	76%	2%	6%	16%	62%	14%
	Fall 2001	82%	1%	5%	12%	63%	19%
	Fall 2003	67%	2%	5%	26%	52%	16%
	Fall 2005	72%	2%	6%	20%	57%	15%
	Fall 2007	64%	4%	10%	22%	52%	12%
	Fall 2009	73%	2%	6%	20%	54%	19%
	Fall 2011	71%	2%	6%	21%	54%	17%
	Fall 2013	75%	1%	4%	20%	53%	22%
Overall, I feel safe at Chabot. Overall, I feel safe at Chabot. Overall, I feel safe at Chabot.	Fall 2011	65%	2%	6%	28%	49%	15%
	Fall 2013	71%	1%	4%	23%	53%	18%
At Chabot, there is a college-wide commitment to helping students learn	Fall 1997	75%	1%	3%	21%	54%	21%
	Fall 1999	73%	2%	4%	21%	54%	19%
	Fall 2001	80%	2%	4%	15%	59%	21%
	Fall 2003	68%	3%	5%	24%	48%	20%
	Fall 2005	71%	3%	4%	22%	52%	19%
	Fall 2007	70%	3%	6%	21%	52%	18%
	Fall 2009	73%	2%	4%	20%	51%	23%
	Fall 2011	69%	3%	5%	23%	49%	20%
	Fall 2013	72%	2%	4%	22%	51%	22%
	I would encourage others to attend this college						
I would encourage others to attend this college	Fall 2011	69%	3%	5%	23%	49%	20%
	Fall 2013	72%	2%	4%	22%	51%	22%

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Classroom Teaching Methods		Percentage who responded Most or Most or All	Percentage of those responding				
			None	A little	Some	Most	All
Lectures (presenting only)	Fall 2011	42%	10%		49%	42%	
Lectures (talking only)	Fall 2013	55%	6%	8%	32%	46%	9%
Lectures (with interactions)	Fall 2013	39%	7%		54%	39%	
Lectures (talking AND asking student questions)	Fall 2013	57%	2%	9%	32%	45%	12%
Multi-media presentations	Fall 2011	23%	21%		56%	23%	
Multi-media presentations (powerpoint, video, slides, etc.)	Fall 2013	38%	8%	17%	37%	28%	10%
Large class discussions	Fall 2011	30%	18%		52%	30%	
Whole class discussions	Fall 2013	33%	9%	22%	36%	24%	9%
Small group discussions/activities	Fall 2011	25%	14%		61%	25%	
Small group discussions or activities	Fall 2013	32%	7%	21%	40%	24%	8%
Active/hands-on (labs, music, art, ect.)	Fall 2011	22%	34%		44%	22%	
Active/hands-on (labs, physical education, music, art, ect.)	Fall 2013	30%	23%	19%	29%	22%	8%
One-on-one with instructors	Fall 2011	10%	45%		45%	10%	
One-on-one with instructors	Fall 2013	13%	33%	32%	22%	8%	5%
Student presentations	Fall 2013	12%	38%		50%	12%	

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Admissions and course registration		Percentage who agree or strongly agree	of those responding				
			Strongly Disagree	Disagree	Neutral/ Not Sure	Agree	Strongly Agree
My Chabot application was processed in a reasonable amount of time	Fall 1997	80%	2%	5%	13%	61%	19%
	Fall 1999	83%	2%	5%	11%	64%	19%
	Fall 2001	87%	2%	3%	8%	57%	30%
My Chabot paper application was processed in a reasonable amount of time.	Fall 2007	79%	2%	4%	14%	61%	19%
My counselor(s) gave me useful assistance in selecting courses	Fall 1997	59%	9%	14%	18%	40%	19%
	Fall 1999	56%	9%	18%	18%	41%	15%
	Fall 2001	57%	6%	19%	18%	44%	13%
My counselor(s) gave me useful assistance.	Fall 2007	61%	9%	10%	20%	41%	20%
It was easy to register for classes. It was easy to register for classes: <ul style="list-style-type: none"> • on the phone (CLASS-PHONE) • on-line (CLASS-WEB) 	Fall 1995	58%	6%	15%	22%	41%	16%
	Fall 1997	80%	3%	9%	8%	51%	29%
	Fall 1999	84%	2%	6%	7%	57%	27%
	Fall 2001	83%	2%	7%	9%	44%	39%
	Fall 2001	82%	2%	5%	11%	41%	41%
	Fall 2007	88%	2%	4%	7%	49%	39%
	Fall 2013	77%	2%	8%	13%	53%	24%
The courses I need to complete my educational goals are usually available: <ul style="list-style-type: none"> during the semester I need them. during the semester I need them. during the semester I need them. during the semester I need them. 	Fall 1995	47%	8%	18%	27%	39%	8%
	Fall 1997	70%	4%	12%	13%	57%	13%
	Fall 1999	70%	3%	13%	14%	58%	13%
	Fall 2001	71%	3%	13%	13%	56%	15%
	Fall 2007	58%	6%	13%	24%	44%	14%
	Fall 2013	46%	10%	18%	26%	35%	11%
The courses I need are usually available during the semester I need them. <ul style="list-style-type: none"> on the days and hours I need them. on the days I need them on the days I need them on the days I need them 	Fall 1995	35%	12%	25%	28%	29%	6%
	Fall 1997	61%	4%	17%	17%	50%	11%
	Fall 1999	61%	3%	17%	19%	53%	9%
	Fall 2001	59%	4%	20%	17%	50%	10%
	Fall 2001	46%	6%	28%	19%	39%	7%
The courses I need are usually available during the semester I need them. <ul style="list-style-type: none"> at the hours I need them at the hours I need them at the hours I need them 	Fall 1997	51%	8%	22%	20%	41%	10%
	Fall 1999	51%	5%	23%	21%	42%	8%
	Fall 2001	46%	6%	28%	19%	39%	7%

*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used in Fall 2005 and Fall 2009 on.

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Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13

Scheduling of Services and Courses		Percentage who agree or strongly agree	Percentage of those responding				
			Strongly Disagree	Disagree	Neutral/ Not Sure	Agree	Strongly Agree
The hours available for Orientation for new students were adequate for my needs.	Fall 1995	48%	5%	11%	36%	38%	10%
The HOURS of the following services have met my needs:							
Orientation for new students	Fall 1997	51%	4%	12%	33%	44%	8%
Orientation for new students	Fall 1999	46%	2%	8%	43%	40%	6%
The hours available for Assessment Testing in English and Math were adequate for me.	Fall 1995	51%	4%	12%	33%	41%	10%
Assessment testing in English, ESL, & Math	Fall 1997	66%	3%	10%	21%	58%	8%
Assessment testing in English, ESL, & Math	Fall 1999	60%	2%	7%	31%	53%	7%
Counseling	Fall 1997	64%	5%	12%	20%	52%	12%
	Fall 1999	60%	5%	11%	24%	51%	10%
Tutoring	Fall 1997	45%	3%	8%	44%	36%	8%
	Fall 1999	38%	2%	5%	55%	32%	6%
The current library hours meet my research needs.	Fall 1995	47%	9%	15%	29%	38%	9%
Chabot College Library	Fall 1997	75%	5%	9%	12%	59%	16%
Chabot College Library	Fall 1999	71%	2%	5%	22%	61%	11%
These additional library hours would help meet my research needs:							
M-F before 9 am	Fall 1995	58%	7%	12%	23%	34%	24%
M-F after 8 PM	Fall 1995	61%	5%	9%	25%	31%	30%
If the library were open after 9 p.m. for studying only, I would use it	Fall 1997	44%	12%	17%	27%	23%	21%
If the library were open after 9 p.m. for studying only, I would use it	Fall 1999	47%	9%	16%	28%	29%	18%
				1-6	7-14	13-24	25+
			None	Hours	Hours	Hours	Hours
Average number of hours studying/week	Fall 1995		4%	50%	26%	15%	4%
	Fall 1997		5%	42%	32%	16%	6%
	Fall 1999		4%	42%	33%	16%	5%

NOTE: All percentages have a margin of error of 3 to 5 percent.